

Criteria for supplier evaluation

Supplier classification:

A-supplier: at least 90.0 points
 B-supplier: at least 75.0 points
 C-supplier: less than 75.0 points

Overall weighting

Incoming goods quality:	Weighting: 40%
Adherence to incoming goods deadlines: Special shipment adjustment (3 points per special shipment for more than 2 special shipments)	
Overall adherence to incoming goods deadlines	Weighting: 32%
Adherence to incoming goods quantities	Weighting: 8%
Incoming goods, overall	Weighting: 80%
Frequency of complaints:	Weighting: 4%
Adherence to complaint deadlines:	Weighting: 4%
Complaint efficiency:	Weighting: 4%
Degradation for issues of warranty ≥ 1 case	Weighting: 8%
Intermediate result	
Degradation in case of customers status: global 3 points	
Overall result:	Weighting: 100%

Incoming goods quality

Deliveries with no complaints	= 100%
Faulty deliveries	= 0%

Adherence to incoming goods deadlines (as opposed to deadline confirmed via delivery confirmation)

Deliveries made on exact day	= 100%
Deliveries made up to 1 day too early	= 90%
Deliveries made up to 2 days too early or 1 day too late	= 70%
Deliveries made as from 3 days too early or as from 2 days too late	= 0%

Adherence to incoming goods quantities

Deliveries of correct quantities	= 100%
Deliveries short by less than 10%	= 50%
Deliveries short by more than 10%	= 0%
Deliveries in excess by less than 10%	= 80%
Deliveries in excess by 10% to 25%	= 50%
Deliveries in excess by more than 25%	= 0%

Frequency of complaints

Higher than 1.0% quality complaints based on the number of deliveries during the evaluation period	= 0%
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Adherence to complaint deadlines (deadline for submission of your 8D report with status D5)

Submitted within 10 days according to given deadline	= 100%
Submitted as from 1 business day too late	= 0%

Complaint efficiency

Evaluated as efficient	= 100%
Evaluated as inefficient	= 0%

For the based period we will rate you for more than 3 deliveries. Date: 20/06/18