

Frequently Asked Question (FAQ) for Formula Student

Important for teams outside the European Union:

The importation to your country is in your own responsibility - AMK cannot support you in this matter! It is in your responsibility to check which documents etc. are necessary to import our goods. Should you need further documents as the usual ones which are provided from us (invoice, delivery document and export declaration) we need to be informed about that before you place an order. AMK reserves the right to refuse a quotation/delivery in case documents are needed which cannot be provided from our side.

1. Are there different kits?

A. *There is only one Racing Kit for purchase. The constellation of this Racing Kit cannot be changed. Also technical changes at these parts are not possible.*

2. What kind of motor and inverter do we get?

A. *4 Servomotors DD5-14-10-POW-18600B5 and a quadruple inverter KW 26-S5FSE-4Q*

3. Price for the kit with/without sponsoring?

A. *For season 2019 we had the following prices:*
- Without sponsoring: EUR 25.000 net per Racing Kit
- With sponsoring: EUR 20.000 € net per Racing Kit
The prices for season 2020 are not yet fixed.

4. If we want to purchase the sponsoring kit, which terms do we have to accept?

A. *The sponsoring includes:*
AMK logo on the Motor
AMK logo on the car, in the front Area (on both sides or on the top)
AMK logo on the team-website
AMK logo on the outer clothing
AMK will may call itself as "team sponsor"
Naming AMK as manufacturer of the motors and inverter as well as the motor and inverter description in the car description/program booklet.

You have to accept these terms in all points.

5. What are the terms of payment?

A. *The payment has to be done in advance. At the latest, the payment should be on our account a few days before the confirmed delivery date. The Racing Kit will not be shipped if you have not paid.*

6. Can we pay in USD or in another currency?

A. *No, AMK is only allowing payments in EUR.*

7. Is there a deadline for orders?

A. *Yes, for 2019 it was 31st January. For season 2020 there will be a deadline, too (most probably end of January 2020).*

8. Are any services/trainings included?

A. *In the Kit is included:*

- *AMK Software tool AipexPro V3 (startup and maintenance of the drives)*
- *Two day training at AMK (attendance compulsory)*
- *10-15 h of technical support per season (by phone/E-Mail). Attendance at the training provided.*
- *If you purchase the sponsoring kit you do not get any special services.*

9. Are travelling expenses, accommodation and food outside the training included in the costs of the kit?

A. *No, you have to pay travelling expenses, accommodation and food outside the training by your own.*

10. Is it possible to get technical information?

A. *If you send the request form you will receive technical information as feedback.*

11. We need more than 15h of technical support, can we get more?

A. *Depends on available capacity of the support and will be **charged** separately*

12. We want to order for the season 2020, when is it possible?

A. *The next order period will start in approx. September 2019.*

13. We have more questions, who is my contact person?

A. *For teams outside Germany: Mrs.Christine Mayer (<mailto:international-fse-teams@amk-group.com>). For German teams: Please see FAQ German version.*

14. Are shipping costs in the kit price included?

A. *No, shipping-costs have to be paid by the team. The terms of delivery are FCA Kirchheim/Teck, excluding packaging costs.*

15. Can we request some technical changes at AMK of the kit itself?

A. *No, you cannot request changes at AMK, neither at the composition of the kit nor at the parts themselves.*

16. When is the earliest possible date for the payment?

A. *You can pay **AFTER** you got the profoma invoice. If you pay before, we cannot accept your payment.*

17. Are there any extra costs or is everything included into the kit price?

A. *Yes, there are additional packaging cost of 25 Euro per Racing Kit.*

18. At what date can we expect the delivery of the kit?

A. *For kits which were ordered for season 2019, the delivery is planned for end of May/beginning of June 2019 (as per our order confirmations). For 2020 we do not have any information regarding delivery times by now.*

19. At what date is the training at AMK?

A. *Trainings dates will be fixed after all orders are received (after our ordering deadline). If you have placed an order, we will send you our invitation with all important information about the training to you*

20. Is it possible to order without an offer?

A. *No, please fill out the request form and send it to us. We will send you our quotation. Afterwards you can order with our order form. Please send all the forms to your contact person.*

21. How can we order?

A. *You can order after you have received our quotation. The quote will be sent to you after receipt of the completed request form.*